

MONASH University Information Technology **Boldly.**

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Monash University Studies Online (MUSO)

www.it.monash.edu

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What is MUSO?

- A collection of educational technology systems to support your learning
 - Blackboard (Vista) is the primary learning management system
 - Moodle is also being piloted


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How does it support my learning?

- You can use Blackboard and Moodle to:
 - Access information and resources
 - Submit assignments
 - Access results
 - Participate in the learning community
- Important points:
 - Each unit is different
 - It does NOT replace class attendance

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How do I use Blackboard?

- Access Blackboard via my.monash
- Blackboard requires:
 - Environment configuration
 - > (Supported browser, Java, pop-ups enabled)
 - System navigation
 - > (e.g. menus, breadcrumbs, NOT Back 
- See:
 - Student orientation video (<http://www.monash.edu.au/muso/support/students/guides/studentvid.html>)
 - Blackboard guides (<http://www.monash.edu.au/muso/support/students/guides/>)



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How do I use Moodle?

- Access <http://moodle.monash.edu.au>
- Update your profile



- See student orientation video (<http://www.infotech.monash.edu.au/resources/student/muso/student-getting-started-moodle.swf>)

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Where can I get help?

Website	http://www.monash.edu.au/muso/support/	Phone: (03) 99931368	
Jobdesk	http://jobdesk.monash.edu.au/login/index.cfm?jobdesk_id=14		
Email	muso.support@cait.monash.edu.au		
	Important: If contacting MUSO Support by email, please use your Monash University Email Account. In the past some non-Monash email accounts have been picked up as spam and we have not received these emails.		
	Operational hours – Local time		
	Monday – Thursday	Friday	Saturday and Sunday (Only open during teaching period)
Melbourne (GMT +10)	8am – 10pm (8pm non-teaching period)	8am – 6pm	1pm – 5pm
Malaysia	6am – 6pm (4pm non-teaching period)	6am – 6pm	11am – 3pm
South Africa	11pm – 1pm (11am non-teaching period)	11pm – 11am	4am – 8am